

Connecting our Communities

NORTHLAND PUBLIC LIBRARY ANNUAL REPORT
2009



300 Cumberland Road
Pittsburgh, PA 15237
www.northlandlibrary.org



2009 LIBRARY HIGHLIGHTS

A total of 35,362 residents of our five supporting municipalities (Bradford Woods, Franklin Park, Marshall Township, Town of McCandless and Ross Township) held a Northland Public Library card at the end of 2009. This represents 45 percent of the population of these municipalities. In all, there were 39,703 active library cards at the end of the year, including those issued to county residents who do live in our supporting municipalities and those cards issued internally.

- Our total circulation set an all-time record for the fourth year in a row. A total of 1,291,490 items were circulated in 2009, an average of 36 items per cardholder.
- Our current collection numbers 204,165 items, including books, CDs, DVDs, CD-Roms, audio books, magazines and newspapers.
- A total of 651,943 came to the library in 2009, an average of 2,037 on each day that the library was open. Northland Library was open a total of 3,172 hours during the year.
- Our adult services and children's and young adult reference desks handled a total of 90,368 inquiries in 2009, including those made in person, on the phone, and on the Internet.
- The adult and children's computer centers recorded their highest yearly volume of usage. Our public computers were used a total of 158,750 times in 2009.
- More than 1,300 people took advantage of our Northland Library Tutor program, which provides free assistance to students in kindergarten through college, plus help for adults in resume writing and other job-related areas.
- More than 5,300 items were circulated through our Bookmobile service in 2009. The Bookmobile makes stops at the Marshall Elementary School on Fridays and at North Hills Village Shopping Center on Saturdays.
- Over 1,300 meetings and events were held at the library throughout the year, including nearly 600 programs hosted by the library.
- Our Summer Reading Clubs for children, teens and adults attracted more than 2,100 participants. The library also sponsored the ninth annual Three Rivers Storytelling Festival, featuring both national and local storytellers.
- The library, in conjunction with AARP and the Internal Revenue Service, again provided free tax form preparation assistance to senior citizens and low-income residents. More than 700 people took advantage of this service.
- Volunteers continued to play a large role in the library's operation, including helping to staff the Book Nook, assist the circulation and technical services departments in keeping our collection in order, and taking items to residents of area nursing homes and personal care facilities.

CIRCULATION STATISTICS 2009

Supporting Municipality	Registered borrowers	% of residents registered	Average annual circulation per borrower
Bradford Woods	576	52%	27.2/cardholder
Franklin Park	6,495	56%	27.0
Marshall	2,628	42%	19.8
McCandless	14,610	52%	25.1
Ross	11,053	35%	19.1
Other (internal, County, etc.)	4,341		

Total Cardholders: 39,703

The following is a breakdown of our circulation statistics for 2009.

**TOTAL REGISTERED CARDHOLDERS:
39,703**

**ITEMS CIRCULATED:
1,291,490**

LIBRARY COLLECTION

Format	Number of Items	Format	Number of Items
Books	172,323	Music CDs	5,900
Videos	12,168	Magazines/Newspapers	5,899
Audio Books	7,515	CD-Roms/Other	360

Total Collection: 204,165

Represented are the various materials included in our collection.

**TOTAL COLLECTION:
204,165**

LIBRARY STAFF

Category	Number	Type	Number
Librarian	18	Full Time	24
Other Professional	3	¾ Time	13
Paraprofessional	19	½ Time	14
Clerical	22	Hourly	<u>30</u>
Shelver	14	Total	81
Maintenance	<u>5</u>		
Total	81		

Total Staff: 81

The library staff consists of librarians, other professional staff, as well as necessary support staff.

**NUMBER OF EMPLOYEES:
81**

BOOKMOBILE SERVICE

Providing outreach borrowing services for library customers.

TOTAL BOOKMOBILE CIRCULATION:
5,379

Municipality	Items Circulated	Municipality	Items Circulated
Bradford Woods	717	Ross	777
Franklin Park	3	County	2,169
Marshall	1,470	Other	128
McCandless	115		

Total Bookmobile

FINANCIAL INFORMATION

Northland Public Library receives its funding from several sources, including the five supporting municipalities, the Commonwealth of Pennsylvania, and the Regional Asset District (RAD). Presented is a breakdown of our revenues for 2009.

Source	Amount
Municipal Contributions	\$1,410,113
RAD Contribution	362,031
State Contribution	344,453
Access PA Contribution	25,252
Other Sources	275,352

Total Financial Sources: \$2,417,201

TOTAL FINANCIAL SUPPORT:
\$2,417,201

Municipality	Library Support	Per Capita
Bradford Woods	\$ 26,133	23.37
Franklin Park	264,287	22.78
Marshall	115,918	18.71
McCandless	586,633	20.74
Ross	417,142	13.18

Total Municipal Contributions: \$1,410,113

MISSION STATEMENT:

Northland Library enables, empowers and encourages lifelong learning and discovery.